

## Appointment of Authorised Representative

If you wish to appoint an Authorised Representative to deal with us on your behalf, please:

- Carefully read the important notes below;
- Carefully complete the form on the next page;
- Scan the form and email it to us at support@au.voipcloud.online.

### Important notes:

#### 1. What is an Authorised Representative?

An 'Authorised Representative' you appoint can deal with us on your behalf as your agent (including making a complaint) and:

(a) if you give them limited rights: has only those rights including any limitations you specify on access to your information; and

(b) If you do not give them limited rights: has power to act and access information as if they are you, including the change of services and subscriptions.

2. We may also accept a person who holds an appropriate Power of Attorney or Guardianship Order as an Authorised Representative for a customer. Please forward a certified copy of the Power of Attorney or Guardianship Order together with this form (signed by the Attorney or Guardian for the customer). We may need to have the documents checked before we can accept the appointment.

Account number

Account name *(This must be the actual account holder)*

The person I appoint is

Email address of appointment

Contact number of appointment

Address of appointment

Limitation/s on authority of Authorised Representative (complete if applicable)

**My appointment and authority:**

I authorise VoIPcloud to deal with the above Appointment as my Authorised Representative. I acknowledge responsibility for anything my Authorised Representative does on my behalf within their authority as described in this Appointment.

I release you from any claim I might otherwise have against VoIPcloud, based on anything you do in reliance on this Appointment. You may assume that you are dealing with the relevant person if they identify themselves as such when you contact any of the contact numbers / addresses above.

The appointment continues until I revoke it in writing.

-----  
Account holder signature

Full name

Date

-----  
Signature of witness

Full name of witness

Date

Confirmation by witness: I confirm that the person signing above has produced evidence of their identity.